

**CITY OF SAN DIEGO  
COMMISSION FOR ARTS AND CULTURE**

**CONTRACTOR SATISFACTION SURVEY**

Use the following scale to rate your level of satisfaction with the Commission in each area of service.

**1= poor                  2= satisfactory                  3= good                  4= excellent**

*The first series of questions relate to the preparation and submittal of your OSP application, if you were not the person who wrote or prepared the application, please ask them to complete Section A.*

**A. Technical assistance programs and services:**

*Application workshops:*

1                  2                  3                  4                  didn't attend

*Contractor workshops:*

1                  2                  3                  4                  didn't attend

*Individual assistance with completing and/or submitting your application for funding:*

1                  2                  3                  4                  didn't ask for help

**B. Overall Contract Services** (Contract assistance from Exhibit A to receiving your final payment)

*How do you rate the responsiveness of the Commission's staff on providing assistance with your contract?*

1                  2                  3                  4

*How do you rate the user-friendliness of the invoice and reporting forms and procedures?*

1                  2                  3                  4

**C. Please rate your overall satisfaction with the Commission's programs and services to your organization.**

1                  2                  3                  4

**Comments:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please return this survey with your final request for payment package.